

2018/19 Rent Increase

Consultation Outcomes

During October, November and the early part of December 2017, we asked our tenants to tell us what they thought about the 2018/19 rent increase.

This time, we gave tenants a choice of four different increases. To help make an informed choice, we also explained how each option affected improving the services we provide.

A short survey was sent to every tenants' home, along with a pre-paid envelope for return. We also made the survey available on-line and posted copies to our Registered Tenants' Organisations to encourage as many people as possible to give us their views. As an incentive, the Housing Service pledged to donate £1.00 to the Falkirk Foodbank project for every survey returned.

In total, 1,011 surveys were returned. This meant we were able to donate £1,011.00 to the Falkirk Foodbank.

Here's what our tenants' told us in the survey:

- 79% said they were very satisfied or satisfied with Falkirk Council as their landlord.
- 76% described their rent as very good or good value for money.

When asked what their preferred increase was, 151 tenants who responded did not express a preference. Of the others, the majority indicated a preference for a rent increase between 2.9% and 3.9%.

A rent increase of 3.6% was approved by Council on 15 January 2018.