



INFORMATION AND USEFUL LINKS FOR ADULTS, YOUNG PEOPLE, PARENTS AND CARERS DURING THE CORONAVIRUS OUTBREAK.

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INFO/ HELPFUL LINKS FOR PARENTS

CORONAVIRUS ADVICE

CURRENT ADVICE – STAY AT HOME

<https://www.gov.uk/government/publications/full-guidance-on-staying-at-home-and-away-from-others>

Easy Read Guidance

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/874281/COVID-19_easy_read.pdf

Guidance by Government – Other Languages Arabic, Bengali, Cantonese, French, Gujarati, Mandarin, Polish, Portuguese, Punjabi, Urdu and Welsh.

<https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance>

Guidance by Doctors of the World – More Languages

<https://www.doctorsoftheworld.org.uk/coronavirus-information/>

Guidance for Vulnerable People in English, Arabic, Bengali, Cantonese, French, Gujarati, Mandarin, Polish, Portuguese, Punjabi, Urdu and Welsh.

<https://www.gov.uk/government/publications/covid-19-guidance-on-social-distancing-and-for-vulnerable-people>

How to access 111 if English is not your first language

<https://www.nhs24.scot/get-in-touch/language-line/?lang=en>

From 23RD March 2020 gatherings of more than 2 people are banned unless for a funeral, where only immediate family should attend.

The only permissible reasons to leave your home are as follows:

- To shop for basic necessities and that should be limited to once a day
- To take exercise once a day - alone or only with your own household, not in groups or with friends
- For medical reasons or to care for a vulnerable person
- To travel to essential work if that cannot be done at home. Further guidance to employers is pending.

How to wash your hands – 20 seconds and 2 happy birthdays

<https://www.nhs.uk/live-well/healthy-body/best-way-to-wash-your-hands/>

NHS Inform – Check symptoms and when to contact NHS or not.

<https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19>

NHS Inform Easy Read Version

<https://www.nhsinform.scot/translations/formats/easy-read/coronavirus-covid-19>

NHS Inform BSL Videos

<https://www.nhsinform.scot/translations/languages/british-sign-language-bsl/illnesses-and-conditions/coronavirus-covid-19>

Scottish Government Coronavirus Site – Up to date data on cases.

<https://www.gov.scot/coronavirus-covid-19/>

GENERAL ADVICE

Falkirk Council Coronavirus Page: Bins, Support for Business, Support re loss of job/ reduced earnings, schools and childcare for essential workers, Falkirk Council Staff Info, MOT Testing.

<https://www.falkirk.gov.uk/covid19/>

Falkirk Council Staff - Frequently Asked Questions

<https://www.falkirk.gov.uk/employees/coronavirus/faq.aspx>

Parent Support – National site for parents of children and young people of all ages

<https://www.parentclub.scot/>

World Health Organisation - Psychologists 6 tips

<https://www.unicef.org/coronavirus/6-ways-parents-can-support-their-kids-through-coronavirus-covid-19>

Staying at Home with Children

<https://www.parentclub.scot/articles/staying-at-home-with-children>

Talking to your children about the outbreak

<https://youngminds.org.uk/blog/talking-to-your-child-about-coronavirus/>

<https://www.parentclub.scot/articles/talking-to-your-kids-about-coronavirus>

<https://mentalhealth.org.uk/coronavirus/talking-to-children>

HANDWASHING

Food Standards Scotland – [Happy Hands](#) Activity Learn how to wash hands effectively with videos to show you how.

Fed up singing Happy Birthday why not try a different song – Try it to the tune of Frere Jacques or Brother John – Watch how to [here](#)

National Infection Prevention and Control Manual – [Hand Hygiene](#) – Has some great information on hand hygiene, how to videos, and more.

A-Z TOPICS

ADDICTIONS SUPPORT

Turn to us – Info and advice for people affected by substance use, alcohol use or both.

<https://advicefinder.turn2us.org.uk/Home/Details/3370>

BENEFITS

Falkirk Council page re financial difficulty

<https://www.falkirk.gov.uk/covid19/financial-difficulty.aspx>

If you're not working because of coronavirus

You might be able to claim benefits if you've lost your job or you're self-employed and can't get work.

What you can claim will depend on your situation. You can check if you can claim:

- [Universal Credit](#)
- [Jobseeker's allowance](#) - you can't claim this if you're self-employed*
- [Employment and support allowance](#)

Self-Employment Income Support Scheme

<https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme>

Benefits Assessments - Face to Face interviews suspended from 19th March 2020 for 3 months, benefits paid as normal

<https://www.gov.uk/government/news/face-to-face-health-assessments-for-benefits-suspended-amid-coronavirus-outbreak>

Employment and Support Allowance – How to apply

<https://www.gov.uk/employment-support-allowance>

Job Seekers Allowance – How to apply

<https://www.gov.uk/jobseekers-allowance>

Universal Credit – How to apply

<https://www.gov.uk/how-to-claim-universal-credit>

Universal Credit Problems? Citizens Advice Information

<https://www.citizensadvice.org.uk/benefits/universal-credit/>

BEREAVEMENT

Falkirk Council Advice on deaths and cremations

01324 503650

<https://www.falkirk.gov.uk/services/births-deaths-marriages/deaths/bereavement-services.aspx>

Cruse Bereavement – online advice and helpline

<https://www.cruse.org.uk/get-help>

Funeral Support Payment

<https://www.mygov.scot/funeral-support-payment/>

BUSINESS ADVICE

Falkirk Council Advice for Businesses

<https://www.falkirk.gov.uk/covid19/support-for-business.aspx>

Business Support Fund - Grant Scheme for businesses

<https://www.gov.uk/government/publications/coronavirus-covid-19-guidance-on-business-support-grant-funding>

Coronavirus Job Retention - Employers grant worth 80% of an employee's usual wage up to £2500

<https://www.businesssupport.gov.uk/coronavirus-job-retention-scheme/>

Government Advice for Business and other organisations – Scroll down to Business

<https://www.gov.uk/coronavirus>

HMRC Advice for Businesses

<https://www.gov.uk/guidance/coronavirus-covid-19-information-for-individuals-and-businesses-in-scotland>

Business Interruption Loan scheme

<https://www.businesssupport.gov.uk/coronavirus-business-interruption-loan-scheme/>

Business Statutory Sick Pay Rebate Scheme

<https://www.businesssupport.gov.uk/statutory-sick-pay-rebate/>

CARE EXPERIENCED YP AND KINSHIP CARERS – Who Cares? Providing helpline & financial support

07756 047389

<https://www.whocaresscotland.org/coronavirus-support/help@whocaresscotland.org>

Kinship 07545 337 152

SCRA: [Coronavirus and your Hearing](#)

CARING FOR SOMEONE

Carers Centre Falkirk – Support for people caring for others

01324 611510

<http://centralcarers.org/>

CHILDCARE

Childcare is being provided for Category 1 essential workers. We are currently scoping what cover will look like over the Easter holidays for this staff group. Our normal Easter activities will not be running.

FC Childcare for essential workers

<https://www.falkirk.gov.uk/covid19/temporary-childcare.aspx>

DISABILITY

Autism - Visual supports to use with children and young people during coronavirus outbreak

<http://l.ead.me/bbTE3n>

Autism/ Sensory Behaviour - useful information and ideas for supporting your child's sensory behaviours

<https://www.nhsggc.org.uk/kids/resources/information-packs/making-sense-of-sensory-behaviour-falkirk-council-booklet/>

[BSL video with Coronavirus \(COVID-19\) guidance](#)

[BSL glossary of subject terms](#)

[BSL - Coronavirus \(COVID-19\) Social Distancing You Tube](#)

BSL users access to the online [British Sign Language video relay interpreting service](#) (VRS) 24 / 7

British Deaf Association Mentoring Officer Email: mentorscot.drp@bda.org.uk

Deaf Health Charity – SignHealth – lots of up to date info and videos for BSL users

<https://www.signhealth.org.uk/coronavirus/>

Disability Information Scotland run a website, helpline and email service
0300 323 9961

<http://www.disabilityscot.org.uk/> info@disabilityscot.org.uk

Disability Scotland Coronavirus info – Including BSL Videos

<http://www.disabilityscot.org.uk/coronavirus-covid19-help-and-information/>

Forth Valley Sensory Centre

<http://www.forthvalleysensorycentre.org/coronavirus-information/>

R U OK, Friends, Sad, Worried, Someone Dies, Audio Files of NHS Health Scotland's R U Ok Leaflet series

<https://soundcloud.com/nhs-health-scotland/sets/r-u-ok-series>

R U OK, Friends, Sad, Worried, Someone Dies BSL Clips

<http://www.deafaction.org/nhs-health-scotland-launches-r-u-ok-series-in-bsl-for-young-people/>

World Health Organisation guidance on disability considerations during coronavirus

<https://www.who.int/who-documents-detail/disability-considerations-during-the-covid-19-outbreak>

DOMESTIC ABUSE

National Helpline - Women's Aid & Domestic Abuse and Forced Marriages

0800 027 1234

<https://womensaid.scot/contact/> or <https://sdafmh.org.uk/>

Falkirk Service – Committed to Ending Abuse

01324 635661

<https://cea.uk.com/our-services/>

Info from Mental Health Foundation on abusive relationships and staying at home

<https://mentalhealth.org.uk/coronavirus/abusive-relationships>

EDUCATIONAL PSYCHOLOGY

Falkirk Educational Psychology Service Contact by phone or view online guidance.

<https://blogs.glowscotland.org.uk/fa/epservice/>

01324 506600

FAMILY SUPPORT SERVICES

Aberlour Family Support Centre Langlees

01324 638080

<https://www.aberlour.org.uk/services/family-support-centre-langlees/>

Aberlour Early Years Outreach Service

01324 503494

<https://www.aberlour.org.uk/services/early-years-outreach/>

Barnardos Falkirk Pathway

01324 632903

<https://www.barnardos.org.uk/what-we-do/services/barnardos-falkirk-pathways>

Braes One Parent Families Scotland
01324 711271

<https://opfs.org.uk/who-we-are/local-services/falkirk/>

Parentline – online advice, web chat and helpline for parents
08000 28 22 33

<https://www.children1st.org.uk/help-for-families/parentline-scotland/>

Scotland Homestart Falkirk – Click the ‘get help’ tab
01324 829444

<https://www.home-start.org.uk/home-start-falkirk-west>

FINANCIAL DIFFICULTY – See Benefits too.

Falkirk Council page re financial difficulty

<https://www.falkirk.gov.uk/covid19/financial-difficulty.aspx>

Aberlour Financial Assistance Fund

<https://www.aberlour.org.uk/service-category/urgent-assistance-fund/>

Bills – Struggling to pay your bills because of Coronavirus. Citizens Advice Scotland Info.

<https://www.citizensadvice.org.uk/scotland/debt-and-money/if-you-cant-pay-your-bills-because-of-coronavirus/>

Scottish Welfare Fund - helps families and people in Scotland who are on low incomes via grants

<https://www.mygov.scot/scottish-welfare-fund/>

FOOD

Free School Meals/ Vulnerable Children/ Key Workers – Category 1 – lunches can be collected from various schools. Please check the link below for most recent information.

<https://www.falkirk.gov.uk/covid19/school-meals.aspx>

Community Pantry – Info to follow

Falkirk Foodbank

07809 340919

<https://falkirk.foodbank.org.uk/>

FOOD INFO FROM NUTRITION AND DIETETIC TEAM NHS FORTH VALLEY

www.nhsforthvalley.com/nutrition

British Dietetic Association – [Advice for the General Public - Coronavirus](#) - Some great advice and frequently asked questions section about Coronavirus and it’s like to link certain conditions as well as information for during pregnancy and feeding your baby.

[Food Standards Scotland](#) – Coronavirus information in relation to food. There is currently no evidence that food is a source of Coronavirus (COVID-19) and it is very unlikely it can be transmitted through the consumption of food, according to [EFSA \(European Food Safety Authority\)](#).

1. FOOD – RECIPES

Delve deep into the back of your kitchen cupboards and you’ll be surprised you might even be able to create a healthy meal for the family in minutes with what you already have.

Here are some great recipes – why not give them a go?

How to Recipe Sheets – Visit [Nutrition Resources](#) and scroll down to How To Recipe sheets..

[BBC Food](#) – Store cupboard dinner ideas on a budget.

[Love Canned Food](#) – Have a great range of recipes to try..

[Eat Better Feel Better](#) – This is a brilliant website featured on the ParentClub site. It is packed full of useful information on healthy eating for the family. From quick and easy family recipes to handy meal planners and also Cook A- Long videos to help you get started in the kitchen.

Change4Life – [Recipes](#) – Looking for easy, quick meal ideas, get inspired on the Change4Life website or download the [Meal Mixer App](#) to help plan your meals. Please note that some services on this website are restricted to people living in England and Wales, as this is a Public Health England Campaign / Website.

2. FOOD WASTE

It's a good idea to sit down and plan ahead – what meals you're going to have and what ingredients you need to buy the next time you get to the shops. Having a plan or list written down can help you save money, keep you focussed and help take some stress out of your shopping experience.

Visit [Focus on your Family](#) and scroll down to the My Weekly Meal Planner - write down the meals you plan to have then create a shopping list based on that. When shopping, try to buy the essentials that you need for your weekly meals.

[Love Food Hate Waste](#) – Visit for more information and tips on how to reduce food waste – a great portion planner and some great recipes too.

3. FOOD - Healthy Eating on a Budget

Local Forth Valley Food Banks – Visit our [Food, Health and Inequalities](#) page and Scroll down to information on Local Foodbanks.

NHS Forth Valley – [Community Nutrition Resources](#) and scroll down to Shop Cook Eat Resource is a great resource that is packed full of easy recipes also has a list of essential store cupboard items to

NHS – [Tips on Eating Well For Less](#)

British Dietetic Association – Have a range of free food [factsheets](#) including ones on Healthy Eating – [Eat Well Spend Less](#) and many more.

4. FOOD – ACTIVITIES FOR FAMILIES

Looking for of ideas of things to do with the children to keep them occupied and entertained. Here are a few ideas of things you could try:

[Change4Life](#) – Fun ideas to help your kids stay healthy – from online recipes to some great online [Disney games](#) to try that encourages indoor activities for all the family.

[Focus On Your Family](#) – NHS Forth Valley website - can help you and your family take small steps to become more active, eat better and feel healthier. At the bottom of this webpage you will find useful links, games, apps, recipes and family monitoring worksheets including My Daily Thinking Diary and My Weekly Meal Planner/Shopping List.

[Let's Get Cooking At Home](#) – Excellent website with easy recipes, videos illustrating basic techniques e.g. chopping, peeling, mixing....also has tips on what items to keep in your store cupboard and information on Food Safety.

[Eat Better Feel Better](#) – Have a number of [Cook A Long Videos](#) that can help you get started in the kitchen – even if you're unsure what equipment or ingredients you need – these videos are a step by step guide of how to start cooking from scratch...From stir fries, soups, 5 ways to cook eggs and much more.....

[Food A Fact of Life](#) - Free resources for teaching young people aged 3-16 years about where food comes from, cooking and healthy eating.

5. Food – Online Games

[Cookin Castle](#) – This online aims to teach primary school children about the main principles of a healthy, balanced diet, including what the main food groups are and what kinds of foods should be increased and limited in their diet.

Food Standards Scotland – [Interactive Eatwell Guide](#)

Food Standards Agency – A number of online food related [Educational Games](#) – for children to test their nutritional knowledge.

6. FOOD HYGIENE

[Food Standards Scotland](#) – Has useful information on [food safety](#), [allergens](#) and information and guidance on Coronavirus.

[Food A Fact of Life](#) – Has some great information on [Food Safety](#) and online quizzes to try– anyone working with food or providing food for others to consume must be aware of good food safety principles – storing, preparing and cooking food safely and hygienically is paramount.

[Centres for disease control and prevention](#) - Posters and resources to download – Wash your hands posters in different languages.

[World Health Organisation](#) - Posters and Leaflets to download around [hand hygiene](#) and they have food safety advice – [5 keys to safer food manual](#) and a poster that could be printed off.

[QueerCare](#) - Delivering or collecting shopping, food parcels and prescription to those in self-isolation and has produced some clear guidelines.

FUNDING for community groups to support people in their communities affected by coronavirus
<https://www.falkirk.gov.uk/covid19/action-fund.aspx>

GYPSY TRAVELLER COMMUNITY

<https://falkirkhscp.org/gypsy-traveller-community-covid-19-information/>

HOME LEARNING – Support for Parents and YP from Falkirk Council Director of Children's Services

As a result of the announced school closures we have been planning how children will work from home. The information I am providing today will help you support your child in their learning over what might be a prolonged closure.

All children have been provided with a Glow log-in and password. Glow can be accessed from any device that has access to the internet. Younger pupils may need some help.

Pupils will be able to log-in to Glow and access information in 2 ways; e-mail and Microsoft Teams. These are the methods that staff will use to distribute activities and keep in contact.

Staff will e-mail activities on a daily basis and will be available for online communication with pupils between 10-12, Monday to Friday, during term time.

It is important that we provide daily activities/tasks that can be completed at home in isolation and without the need for resources. To this end we will suggest...

- Web links to curricular activities such as Sumdog, BBC Bitesize, Oxfordowl etc. (see website information)
- Reading, writing and spelling challenges
- Maths challenges and revision.
- Topic research
- Reviews of games/movies/TV programmes
- Some Health and Wellbeing challenges

As all children may not have access to ICT there will be a mix of activities.

We would also recommend reading an age appropriate book, writing an imaginative story, reviewing a product/movie/book (and this could be a video or written report) or playing a board game.

Children could also make up a quiz on a topic they have been covering in school or use construction materials like Lego or K'Nex to build something topic related.

We will give a jotter for each pupil to record their work. Textbooks and reading books will not be distributed.

Some classes may use Microsoft Teams and this will allow a degree of online discussion with the teacher and class. Each teacher will arrange a daily time for this to take place.

Can I urge you not to use this forum for personal matters, to ask for individual reports or to request specific work for your child? Please note I have directed staff not to respond to such requests.

As a family you will have a lot of different priorities over the coming weeks. Please do not feel pressure to complete all tasks set. For all of us our main priority is to keep our children safe and well. The tasks are there to support families at this time and should not be a burden. Wishing you all the best.

For parents and carers of children in severe and complex settings, Winsor Park and the Inclusion and Wellbeing Service, specialist guidance and advice has already been distributed directly from these schools.

Websites

Pupils can access lots of learning activities through GLOW. All pupils have their log in and password. Please let your school know if you do not have these.

Glow <https://glow.rmunify.com>

For support using Glow with your child, please visit: <https://glowconnect.org.uk>

Numeracy

www.sumdog.com (use pupil's own log in)

www.topmarks.co.uk/maths-games/

www.mathplayground.com

<https://www.matific.com/gb/en-gb/home/>

Literacy

<https://www.scottishbooktrust.com/authors-live-on-demand>

<https://www.oxfordowl.co.uk/for-home/>

http://www.familylearning.org.uk/phonics_games.html

<https://www.jumpstart.com/parents/activities/reading-activities>

<https://www.phonicsplay.co.uk/index.htm>

<https://www.phonicsplay.co.uk/>

Borrowbox – available by logging into glow

Arts & Culture links

National Galleries Scotland www.nationalgalleries.org

National Museums Scotland www.nms.ac.uk

Creativity Portal <https://creativityportal.org.uk>

BBC Ten Pieces (music) <https://www.bbc.co.uk/teach/ten-pieces>

Nature Learning

<http://www.teachingthroughnature.co.uk/teaching-and-learning-resources/>

<https://www.wildlifetrusts.org/webcams>

Complex Needs Home Learning Resources

University of Edinburgh

<https://www.callscotland.org.uk/blog/complex-needs-home-learning-resources/>

Afasic- National charity for Developmental Language Disorders offering advice , information and support.

[Autism Toolbox – new Covid 19 information page](#)

[British Academy of Childhood Disability](#) – Resources

[CALL Scotland](#) – symbol resources explaining Covid 19

[CHAS](#) – Support for those with life shortening conditions

[ENABLE](#) supporting disabled individuals

[ENQUIRE](#): General advice - ASL

[Mencap](#) – how to involve children in decision making

[PAMIS](#) –Support and services for those with profound and multiple learning difficulties

[The Sensory Projects](#) - COVID 19 educational resources for home-schooling

[Wellchild](#) – National Charity for sick children

Home Learning - Other websites:

Bitesize – Learning for all of the curriculum all across the school years

<https://www.bbc.co.uk/bitesize>

Cbeebies – A mix of games and puzzles – good for Early and 1st Level – some have a learning and revision element

<https://www.bbc.co.uk/cbeebies>

David Walliams - FREE audio story each day

<https://www.worldofdavidwalliams.com/elevenses/>

Doorway Online – Literacy and Numeracy tasks – particularly for Early and 1st Level

<https://www.doorwayonline.org.uk/>

Duolingo – Language learning website that is totally free with fun reading, speaking and writing activities.

<https://www.duolingo.com/>

Education City – Has some free resources for literacy and numeracy

<https://www.educationcity.com/>

ICT Games – Literacy and numeracy games for across the years, works on tablets/iPad

<http://ictgames.com/>

<https://www.bbc.co.uk/teach/live-lessons/bbc-teach-live-lessons-for-primary-schools/zmc9jhw>

Kahoot – Website with thousands of quizzes on various subjects

<https://kahoot.com/>

StudyLadder – Free during school hours

<https://www.studyladder.co.uk/>

Other sites recommended by staff or recently featured in news articles about learning at home:

Brainpop - animated movies on topics in maths, science and English

<https://www.brainpop.com/>

Creative Bug - offers craft lessons, from knitting to jewellery-making, drawing and origami

<https://www.creativebug.com/>

Parentzone - Education/ Learning at Home section of Scottish Government site with lots of info and resources

<https://education.gov.scot/parentzone/learning-at-home/>

Scouts – The great outdoors indoors, loads of activities to do with kids, 6+ but could be adapted.

https://www.scouts.org.uk/the-great-indoors?utm_source=twitter&utm_medium=traffic&utm_campaign=staticcopy3

TED – ED: Short video clips, based on the popular TED Talks

<https://ed.ted.com/>

Twinkle Cosmic Kids – many nurseries use this site for getting kids moving and mindfulness
<https://www.youtube.com/user/CosmicKidsYoga>

Tynker - coding lesson for kids
<https://www.tynker.com/>

Twitter – most schools and nurseries are on twitter and will have posted ideas about learning at home. You can join twitter via the app on a smartphone or on a computer on the twitter page.
<https://twitter.com/signup>

Some good Twitter sites to follow:

@CSCCommsFalkirk – official twitter page for Falkirk Council Children’s Services

@FCEYteam – FC Early Years Central Team – will post weekly ideas for wee ones.

@EdPsychFalkirk – Falkirk Council Educational Psychology Team

@FalkirkIMS - Falkirk Instrumental Music Service:

@RSNO - Royal Scottish National Orchestra

@NYCOScotland - National Youth Choir of Scotland

@YMIFalkirk – Youth Music Initiative Falkirk

YouTube – many schools have YouTube channels, check for your school

YouTube Open School

<https://www.youtube.com/channel/UCySH5EKbN6dJVT3Cx9mN6-g>

HOUSING – Falkirk Council Tenants

Essential Services only being provided during coronavirus outbreak. This information may change. Please check Falkirk webpage regularly.

Repairs – Emergency repairs only, all other repairs will be rescheduled.

Rent No Charge Period – June to July and Dec to Jan 21 will be brought forward to Monday 30th March. No rent will be charged for 5 weeks.

Rent & Council Tax – No action will be taken if you cannot pay due to coronavirus. If you pay in person, stay at home. We will defer your April 1st and May 1st Payment and you can catch up in June. You may want to put his money aside. You can also set up a Direct Debit on the Falkirk Council webpage. Normal direct debit payments will be taken If you need to cancel a direct debit please contact your bank.

Remember you can access the FC financial difficulties page and section above for advice.

Housing Needs Service homeless people and those being discharged from hospital will be prioritised during this time.

Housing Allocations and Options have been suspended to focus on essential services.

Social Landlord / Private tenants – The Scottish government has confirmed that no social or private tenant will be evicted as a result of financial hardship caused by coronavirus. Please contact your housing provider/ landlord if you are having difficulty paying your rent due to coronavirus. Please also see the ‘financial difficulty’ section.

You can access more information on housing advice/ rights during coronavirus here:

https://scotland.shelter.org.uk/get_advice/scottish_housing_advice_coronavirus_COVID_19

<https://www.citizensadvice.org.uk/scotland/debt-and-money/if-you-cant-pay-your-bills-because-of-coronavirus/>

ISOLATION/ LONELINESS

See NHS Guidance at the end of this document.

LONE PARENTS – also see Family Support

One Parent Families Scotland – online and phone support

0808 801 0323

<https://opfs.org.uk/get-involved/news-and-events/news/preparing-for-the-coronavirus/>

Parentline

08000 28 22 33

<https://www.children1st.org.uk/help-for-families/parentline-scotland/>

MEDICAL CONDITIONS & CORONAVIRUS

[British Dietetic Association](#) - Dietitians and the BDA have been asked many questions about nutrition and dietary issues related to the COVID-19 / Coronavirus pandemic.

[Coeliac Disease – Frequently Asked Questions – Coronavirus and Coeliac Disease](#)

Need to talk? Call Coeliac Disease Helpline on [0333 332 2033](tel:03333322033)

[Diabetes UK](#) – Coronavirus advice for people living with Diabetes.

[Choose To Lose](#) – Wanting to lose weight and keep it off for good!–At Choose To Lose you'll find self-monitoring worksheets to help support you on your weight loss journey. From diaries to keep a track of what you eat.

MENTAL HEALTH & WELLBEING

For Adults:

Anxiety and Coronavirus – NHS Lanarkshire guidance

<https://www.nhslanarkshire.scot.nhs.uk/novel-corona-virus-covid-19/managing-anxiety/>

NHS Forth Valley – If you're ill <https://nhsforthvalley.com/health-services/know-who-to-turn-to-when-you-are-ill/mental-well-being/>

NHS Forth Valley Self Help Guides

<https://www.selfhelpguides.ntw.nhs.uk/forthvalley/>

Breathing Space

0800 83 85 87 or <https://breathingspace.scot/>

FDAMH – Falkirk District Association for Mental Health – Online resources

<https://www.fdamh.org.uk/find-online-help/>

How to look after your mental health during the Coronavirus outbreak

<https://mentalhealth.org.uk/coronavirus>

5 Ways to Wellbeing

<https://www.nhs.uk/conditions/stress-anxiety-depression/improve-mental-wellbeing/>

For Parents:

Anxiety – managing during coronavirus

<https://www.bbc.co.uk/bitesize/articles/zdjyy9q>

Hands on Scotland - help and practical advice for supporting children and young people's mental health and emotional wellbeing

<http://handsonscotland.co.uk/>

NHS Forth Valley Child and Adolescent Mental Health Service (CAMHS) Self Help Guide

<https://nhsforthvalley.com/wp-content/uploads/2014/02/CAMHS-Self-Help-Resources.pdf>

R U OK? NHS Scotland series of leaflets for Children - Click the links below and scroll down to 'Resource Detail' and click 'open pdf'

RU Worried?

<https://www.hpac.nhs.uk/HPAC//MoreDetailsv4.jsp?id=22798&subjectId=0&sitename=hpac.nhsforthvalley.com&referrer=https://www.hpac.nhs.uk/HPAC/BrowseSearchv4.jsp?null>

R U Sad?

<https://www.hpac.nhs.uk/HPAC//MoreDetailsv4.jsp?id=22799&subjectId=0&sitename=hpac.nhsforthvalley.com&referrer=https://www.hpac.nhs.uk/HPAC/BrowseSearchv4.jsp?null>

R U Friends?

<https://www.hpac.nhs.uk/HPAC//MoreDetailsv4.jsp?id=22777&subjectId=0&sitename=hpac.nhsforthvalley.com&referrer=https://www.hpac.nhs.uk/HPAC/BrowseSearchv4.jsp?null>

When Someone Dies

<https://www.hpac.nhs.uk/HPAC//MoreDetailsv4.jsp?id=22776&subjectId=0&sitename=hpac.nhsforthvalley.com&referrer=https://www.hpac.nhs.uk/HPAC/BrowseSearchv4.jsp?null>

R U OK Series Parent's Guide

<http://www.healthscotland.com/documents/158.aspx>

R U OK, Friends, Sad, Worried, Break Ups Series? Audio Files of NHS Health Scotland's R U Ok Leaflet series

<https://soundcloud.com/nhs-health-scotland/sets/r-u-ok-series>

R U OK, Friends, Sad, Worried, Break Ups? BSL Clips

<http://www.deafaction.org/nhs-health-scotland-launches-r-u-ok-series-in-bsl-for-young-people/>

Stress management

<https://www.nhsinform.scot/healthy-living/mental-wellbeing#stress>

<https://www.nhsinform.scot/healthy-living/mental-wellbeing/stress/breathing-and-relaxation-exercises-for-stress>

PHYSICAL ACTIVITY

During stay at home we are still allowed to go out and exercise once a day. You can walk with anyone from your own household, cycle, run. Please check government guidance as this might change. If running isn't your thing, there's lots of indoor things you can do, have a google. Here's a couple of resources that might help:

NHS Free Fitness

<https://www.nhs.uk/live-well/exercise/free-fitness-ideas/>

Joe Wicks – Online PE

<https://www.thebodycoach.com/blog/pe-with-joe-1254.html>

PREGNANCY & POSTNATAL

Health Guidance for pregnant women and maternity professionals looking after them has been produced by the Royal College of Obstetricians and Gynaecologists.

<https://www.rcog.org.uk/en/guidelines-research-services/guidelines/coronavirus-pregnancy/covid-19-virus-infection-and-pregnancy/>

Post Natal Health NHS Forth Valley

<https://nhsforthvalley.com/health-services/az-of-services/maternity/postnatal/>

Perinatal Befriending Support -helps mothers struggling with anxiety and depression in pregnancy, and after their baby is born.

<https://www.aberlour.org.uk/services/perinatalbefriending/>

Ready, Steady, Baby NHS Scotland site for parents to be and parents of babies and toddlers

<https://www.nhsinform.scot/ready-steady-baby>

Babies and Nutrition

[Infant Feeding during the Coronavirus](#) –Unicef – has information on Unicef – Coronavirus - How to protect you and your family -What parents should know

[Breastfeeding and Coronavirus](#) – La Leche

[National Breastfeeding Helpline](#) 0300 100 0212 from 9:30am to 9:30pm, 7 days a week.

[ParentClub](#) – Has information on Coronavirus and feeding your baby – whether it be breastfeeding or formula feeding and also tips helping your children learn from home.

OLDER PEOPLE/ GRANDPARENTS

Advice right now is telling us to stay at home. This means we can't all see our parents/ grandparents.

Age Scotland Helpline – for older people or their families.

0800 12 44 222

Age UK Website has lots of information about health and wellbeing, care and support, legal advice.

<https://www.ageuk.org.uk/>

Alzheimer Scotland

0808 808 3000

<https://www.alzscot.org/>

CVS Falkirk are co-ordinating the community response during the outbreak. Please contact for more information.

01324 692000

<https://www.cvsfalkirk.org.uk/covid-19-community-responses-resources-and-guidance/>

Falkirk Coronavirus Community Support – Facebook page to help people during the outbreak.

Falkirk Islamic centre Facebook page for contacts for older people in your community.

Isolation and coronavirus advice from NHS – See NHS guidance at end of this document.

Supermarkets – some are doing special opening for older people and their carers, check local shops or order online for relatives.

Nutrition in the Older Years

[Eat Well Age Well](#) – Great tips and resources on a wide variety of food related issues including preventing malnutrition. Twitter @EatWellScot

Redundancy Support for Individuals and Employers

The [PACE \(Partnership Action for Continuing Employment\)](#) service offer is available both online and via the phone, for both individuals and employers who are looking for support in redundancy related matters.. Individuals and employers can call the helpline on 0800 917 8000 or visit redundancyscotland.co.uk.

SDS PACE Careers Advisers are available offering support to individuals via telephone, Skype or online. To speak to a Careers Adviser, call your local SDS Centre Team on 01324 620311. Or visit [My World of Work](#).

Further information is available from the [Skills Development Scotland's website](#)

SKILLS DEVELOPMENT SCOTLAND

Skills development Scotland are continuing to support young people and adults with careers and apprenticeship advice across Falkirk via online and telephone and on GLOW.

01324 620311

<https://www.skillsdevelopmentscotland.co.uk/local-national-work/falkirk/>

SQA – Scottish Qualifications Authority

[SQA website for guidance about exams/coursework](#)

SUBSTANCE USE

Change, Grow, Live – Support for adults

0808 1962188

<https://www.changegrowlive.org/recovery-service-forth-valley/falkirk>

Axis – Barnardos Substance Use Service for Young People

01324 718 277

<https://www.barnardos.org.uk/what-we-do/services/axis-service-falkirk>

Forth Valley Family Support – support for families/ parents affected by someone in their families substance use

08080 10 10 11

<https://www.fvfamilies.org.uk/available-support>

Forth Valley Recovery Community – Peer support

01324 874969

<http://asc.me.uk/our-services/substance-misuse-recovery-development/>

VOLUNTEERING DURING CORONAVIRUS

NHS Volunteering – NHS are looking for volunteers under the Scotland Cares Campaign

<https://www.readyscotland.org/coronavirus/volunteering>

CVS Falkirk are co-ordinating volunteering during the coronavirus outbreak - form to volunteer in link below

<https://www.cvsfalkirk.org.uk/covid-19-community-responses-resources-and-guidance/>

INFO FOR YOUNG PEOPLE – Please also see sections above

CARE EXPERIENCED YP AND KINSHIP CARERS – Who Cares? Providing helpline & financial support

07756 047389

<https://www.whocaresscotland.org/coronavirus-support/help@whocaresscotland.org>

Kinship 07545 337 152

SCRA: [Coronavirus and your Hearing](#)

ISOLATION/ LONELINESS See NHS Guidance at the end of this document.

HOME LEARNING See the section above

LONE PARENTS – also see Family Support

One Parent Families Scotland – online and phone support

0808 801 0323

<https://opfs.org.uk/get-involved/news-and-events/news/preparing-for-the-coronavirus/>

Parentline

08000 28 22 33

<https://www.children1st.org.uk/help-for-families/parentline-scotland/>

MENTAL HEALTH & WELLBEING See MHWB section above too it might be useful.

Anxiety UK Site

<https://www.anxietyuk.org.uk/coronanxiety-support-resources/>

Article on anxiety and Coronavirus

<https://www.bbc.co.uk/bitesize/articles/zdjy9q>

Breathing Space - need to talk to someone or need advice?

0800 83 85 87 or <https://breathingspace.scot/>

CAMHS NHS Forth Valley Child and Adolescent Mental Health Service (CAMHS) Self Help Guide

<https://nhsforthvalley.com/wp-content/uploads/2014/02/CAMHS-Self-Help-Resources.pdf>

Cognitive Behaviour Therapy Self Help Site

<https://www.getselfhelp.co.uk/>

Counselling – schools who have school counsellors are looking to put a system in place, if they can, to access this service.

FDAMH – Falkirk District Association for Mental Health – Online resources

<https://www.fdamh.org.uk/find-online-help/>

5 Ways to Wellbeing

<https://www.nhs.uk/conditions/stress-anxiety-depression/improve-mental-wellbeing/>

Headspace – stress less

<http://www.headspace.com/covid-19>

How to look after your mental health during the Coronavirus outbreak

<https://mentalhealth.org.uk/coronavirus>

Isolation due to coronavirus – See NHS guidance at end of this document

OCD Survival Tips

<https://www.ocduk.org/ocd-and-coronavirus-survival-tips/>

R U OK? Audio Files of NHS Health Scotland's R U Ok Leaflet series

<https://soundcloud.com/nhs-health-scotland/sets/r-u-ok-series>

Samaritans have specific advice about mental health during coronavirus and their helpline

Call 116 123 or <https://www.samaritans.org/scotland/how-we-can-help/support-and-information/if-youre-having-difficult-time/if-youre-worried-about-your-mental-health-during-coronavirus-outbreak/>

Self Help Guides - NHS Forth Valley. Loads of guides on different things about mental health

<https://www.selfhelpguides.ntw.nhs.uk/forthvalley/>

Teenage Mental Health Site

<https://stem4.org.uk/>

Young Scot has lots of information on wellbeing and coronavirus and other info too

<https://young.scot/campaigns/national/coronavirus>

SKILLS DEVELOPMENT SCOTLAND

Skills development Scotland are continuing to support young people and adults with careers and apprenticeship advice across Falkirk via online and telephone. School advisors are also on GLOW. 01324 620311

<https://www.skillsdevelopmentscotland.co.uk/local-national-work/falkirk/>

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<https://www.changegrowlive.org/recovery-service-forth-valley/falkirk>

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01324 718 277

<https://www.barnardos.org.uk/what-we-do/services/axis-service-falkirk>

Forth Valley Family Support – support for families/ parents affected by someone in their families substance use

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01324 874969

<https://asc.me.uk/our-services/substance-misuse-recovery-development/>

VOLUNTEERING

NHS Volunteering – NHS are looking for volunteers under the Scotland Cares Campaign

<https://www.readyscotland.org/coronavirus/volunteering>

YOUNG CARERS

Young Carers Falkirk

01324 611510 <http://centralcarers.org/carers/young-carers/>

TIPS ON HOW TO COPE IF YOU ARE WORRIED ABOUT CORONAVIRUS AND IN ISOLATION

This advice is for you if you are self-isolating and experiencing much higher levels of distress than is normal for you, and you are struggling to cope with day-to-day things.

If you are having trouble dealing with worries about the coronavirus you are not alone. Lots of people will have worries about this which is understandable. Being in isolation might cause you to feel worried and more on edge than normal. The majority of people find these feelings pass. The key thing to remember is that these reactions are normal in times of difficulty. It is helpful to remember that these are ordinary feelings and normal reactions for anyone who is in this abnormal situation.

Self-isolation can still be anxiety provoking for some. It is unusual. Like all unusual events, stress, boredom and worries about health, family or work can feel worse. If you have had previous mental health or psychological difficulties, then it is important to know that your normal worries may return or feel worse for a period of time. Isolation can also cause practical day to day difficulties which can cause feelings of frustration or lead you to feel lower in mood. For most people symptoms are minimal and will likely pass in the weeks following a return to normal activities. It is important to remember these feelings will pass. There is also lots you can do to help yourself feel better and use the time in positive ways as your health allows.

This handout is designed to help you manage those feelings and learn some tips, tools and techniques.

If you feel overwhelmed when in isolation the following can be helpful:

- For some people, this can be an opportunity to strengthen relationships across your life both with those in the household and across your network, using digital ways of connecting.
- Be aware that time together can also highlight tensions and challenges in relationships, so consider how to manage inevitable stresses. If you are not safe at home, please contact support agencies such as Scottish Women's Aid or your Police Scotland.
- Take the time to reflect on what you value most and help each other through difficult days.
- Instead of dwelling on what might happen, focus on the here and now. Think about ways you can improve what is important in your life and make positive plans and goals about what you want to do when you feel better.
- Be imaginative about how you use your time. If you can maintain a routine and keep busy where possible, this is likely to be really helpful.
- Use the time productively (as your health allows) and try new things. Think of all the projects you have put off and things such as all the books you have not had time to read. This is an opportunity to do things you have not had time to do for yourself before.
- Taking positive steps to improve your skills and get done what you can will help. Use the time to develop your skills and knowledge about new things and you may come out of self-isolation having a sense of achievement. Shakespeare wrote King Lear while quarantined for the plague!

- You can try using technology to increase social connection such as making a call or using Face Time. Set up a local group on social media to support each other. Keep messages positive and help each other develop a strong sense of community.
- Think about ways you can help someone else as health allows. This can be an encouraging message or a call to someone else in isolation or doing something practical at home for someone you love.
- Limit the time you watch the news, look on social media or look online for information about the virus. The sudden and near-constant stream of news reports about an outbreak can cause anyone to feel worried. Seek information updates at specific times during the day, once or twice and consider turning off 'notifications' from news apps on your mobile phone outwith these times. Instead look for positive messages and ways communities are supporting each other.
- Get the facts - from trusted websites and local health authorities' platforms, in order to help you distinguish facts from rumours. Facts can help to minimise fears.
- If you need to, make contact with local services and use professional supports you already have. Isolation does not mean you cannot be in contact with your health or support network.
- Family, friends, faith organisations and community groups can all be a source of support both during, and after, a period of isolation. Contact them for support as needed.
- Be kind to yourself and understand that things might feel difficult for a few weeks. Use the time to look after yourself in ways you cannot normally do due to the busy lives we usually lead.
- Take time out to get sufficient sleep, exercise, rest, and relaxation. Eat regularly and healthily. This will help your body recover more quickly.
- If you can, consider how you might make physical activity or exercise a regular part of your day. Perhaps by using online exercise videos or yoga routines which you can find on YouTube.
- Talk to others about your experience and how you are feeling. Be open and honest. Others are probably feeling the way you are too.
- Try to reduce demands placed on you and don't take on extra responsibilities for the time being. Don't be critical of yourself and if you feel you can't do much that's okay too.
- Be aware that difficult feelings and thoughts may last for longer than you might expect. You may notice a disruption to your thoughts and feelings for days or even weeks. Such reactions are within the normal range when faced with stressful events and will get better for most people. Some people may experience persistent problems with difficult thoughts or feelings that interfere severely with your sleep or role functioning. Such persistent problems may be a sign that you could benefit from seeking help for your mental health.

If you do want to find out some information, get accurate information from a reliable source such as [NHS Inform](#), [NHS 24](#) or the [online 111 service](#).

If you have general worries about coronavirus but are not unwell you can call: 0800 0282816.

If you feel low, anxious or depressed you can call [Breathing Space](#), a free and confidential phone service in Scotland: 0800 83 85 87.

Here are some free websites, online therapies and Apps you can also use to help you manage your feelings:

When in Self Isolation Affected By Coronavirus

<https://www.mentalhealth.org.uk/publications/looking-after-your-mental-health-during-coronavirusoutbreak>

https://www.who.int/docs/default-source/coronaviruse/mental-healthconsiderations.pdf?sfvrsn=6d3578af_2 <https://psychcentral.com/blog/coronavirus-anxiety-4-ways-to-cope-with-fear/>

General Self Help about managing your own mental health and sleep

<https://www.samh.org.uk/about-mental-health/self-help-and-wellbeing> <http://mentalhealthsupport.co.uk/ns/>
<https://breathingspace.scot/>

On line self-help programs you can access to help support your mental health and sleep

<https://www.sleepio.com/>

Useful Apps



situations.

Mind Shift Mind Shift is a mental health app designed specifically for teens and young adults with anxiety. Rather than trying to avoid anxious feelings, Mind Shift stresses the importance of changing how you think about anxiety. It can encourage you to take charge of your life, ride out intense emotions, and face challenging



Self Help for Anxiety Management (SAM) might be perfect for you if you're interested in selfhelp, but meditation isn't your thing. Users are prompted to build their own 24-hour anxiety toolkit that allows you to track anxious thoughts and behaviour over time, and learn 25 different self-help techniques. You can also use SAM's "Social Cloud" feature to confidentially connect with other users in an online community for additional support.



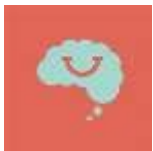
Happify, Need a happy fix? With its psychologist-approved mood-training program, the Happify app is your fast-track to a good mood. Try various engaging games, activity suggestions, gratitude prompts and more to train your brain as if it were a muscle, to overcome negative thoughts.



The Headspace app makes meditation simple. Learn the skills of mindfulness and meditation by using this app for just a few minutes per day. You gain access to hundreds of meditations on everything from stress and anxiety to sleep and focus. The app also has a handy “get some headspace” reminder to encourage you to keep practicing each day.



Calm provides people experiencing stress and anxiety with guided meditations, sleep stories, breathing programs, and relaxing music. This app is truly universal; whether you’ve never tried meditation before or regularly practice, you’ll find the perfect program for you.



Smiling mind is a way to practice daily meditation and mindfulness exercises from any device. Smiling Mind is a unique tool developed by psychologists and educators to help bring balance to your life. This is really helpful during times of stress and is a fun and unique way to help you put a smile on your mind 🧠

There are many other apps you could try which could be helpful; you may find your own that you like better. You can find a list of mental health apps recommended by the NHS [here](#).

There are also many organisations that can provide support which you might find helpful.

If you would like to add anything to this document please contact girfec@falkirk.gov.uk