

Appendix 2

Council of the Future Projects

Service	Workstream	Project Title (*indicates priority project)	Project Description
Children's	Communities	Closer to Home*	To keep young people safe at home, in schools and support families. The project aims at transformational approaches to support children and their families with a clear intention to deliver early and preventative approaches, enabling a shift in 'the balance of care'. By this we mean more children are supported and enabled to remain safely at home or with family members if remaining at home is not possible.
		Succeed Today, Excel Tomorrow*	To transform learning & education in Falkirk. A transformational investment in Falkirk's young people, which will involve our community in sector leading practice, securing more positive destinations for our young people and a brighter, more prosperous future
Corporate & Housing	Communities	Communities Shaping Falkirk's Future (CSFF)*	Empowering communities is a national priority for the Scottish Government. Falkirk Council is working towards meeting its statutory duties in relation to the Community Empowerment Act, however, there needs to be a more structured approach to getting there at pace. CSFF will support the development, adoption and mainstreaming of an empowering approach to working with communities across the organisation. By implementing this system, process and culture change we will ensure that residents of Falkirk are supported and empowered to actively participate in the definition, design & delivery of their public services (from policy making to live service improvement). It will also enable Falkirk Council to make good on the promise that 'we will ask, listen and act on what our communities tell us'.
		Closer to Communities with Community Choices*	Developing new and creative ways to deliver community learning and working with community groups to make key decision for themselves through the Community Choices Fund.
		Redesign of Housing Property Services	To improve services for tenants.
	Advice Hubs and Spokes	To provide support to our most vulnerable people.	
	Innovation	Digital Communities*	Helping our communities to go digital – making sure people across Falkirk can get connected, stay connected and access the services they need.
		Automation	Use automation technology to create smarter processes for use by customers and colleagues.
		Fit for the future	Changing our culture to be Responsive, Innovative, Trusted, Ambitious.
		Business Intelligence	Using business intelligence/data tools to do Council business better.
		Rock Solid Technology	Getting our technology right for now & future for citizens and business community.
		Analogue to Digital Telecare	Transition all Telecare (MECS) alarms systems from analogue to digital including warden call systems installed in Housing with care properties.
CCTV		Upgrade the current public realm CCTV and centralise the monitoring of this to enhance public protection.	

Development	Communities	Transformation of Roads & Grounds Maintenance & Street Cleansing *	The project will create a more efficient service. The project will continue to ensure that a best practice approach is taken that can deliver best value. The project will deliver a more modern, flexible, and competitive workforce, which will give the ability to recruit and retain quality employees to deliver services that allow us to work with our communities, fulfil our statutory duties, and continue to provide a quality service. Opportunities will be identified for increased commercial activity to generate income and maximise use of technology to increase efficiency in service provision.
		Learning and Community Estate Transformation	To develop property solutions for our communities, aligning education and community needs in line with the outcomes of, Succeed Today, Excel Tomorrow, Closer to Communities and the Strategic Property Review.
	Enterprise	Climate Change*	To increase efforts to reduce carbon emissions to net zero by 2030. The project will ensure a One Council approach to address the climate emergency, adapt to a changing climate and de-carbonise where possible. The first phase of the project will embed climate change into all strategies/plans/projects going forward to influence a change in mindset, processes, governance, and decision making within the Council. This will happen in parallel with a number of climate change projects identified with Council Services to reduce emissions and in the consideration of future carbon offsetting.
		Investing for Inclusive Growth & Economic Recovery*	To work with businesses & industry and deliver inclusive growth & economic recovery. To secure Growth Deal and Levelling Up funding to take forward the ambitions of the Falkirk and Grangemouth Investment Zone. The economic recovery plan 2020-2022 has been established by Falkirk Council to support our communities, the business community, and employers within the Falkirk area to ensure resilience as the economy comes out of COVID. Project support will be targeted to assist the regeneration, change and the repurposing of our Town Centres. An action plan has been developed for Falkirk Town Centre and specific action plans are in the process of being developed within District Town Centres following additional funding (Scottish Government & Falkirk Council) through the economic recovery plan.
		Employability*	There is a need to support our communities and business recovery as a result of COVID and continue to support those furthest from the labour market to return into jobs. This project will transform employability service delivery to be better integrated and aligned externally and internally. The project will ensure equality of opportunity through the delivery of needs led, person centered, employability support services to priority groups within our communities. This will help deliver longer term and preventative outcomes and maximum return on investment.
		Sustainable Travel	This is a clear link to the promotion of green travel modes to address the organisational and national climate change issues and targets. Working with industry partners to identify opportunities to promote sustainable travel in Falkirk and enable access to work and Town Centres. Sustainable Travel has also been included within the Investment Zone Growth Deal bid around a green corridor project, which will open opportunities for active travel links in the area.

			There is a desire to have a corporate strategy for a travel hierarchy and to apply this consistently across the Council. It's anticipated that this will help improve the health and wellbeing of staff as well as reducing congestion.
	Innovation	Council HQ & Arts Centre	Investing in a modern and sustainable building which provides a new HQ aligned to the Office Transformation project together with transforming culture and arts.
		Office Transformation*	To rationalise our front and back offices and invest in modern and sustainable buildings which support customer and future service delivery models in line with implementation of the Strategic Property Review.