



Falkirk Council Vehicle Breakdown & Recovery

Any breakdowns during working hours should be reported to Fleet Workshop.

Falkirk Council Fleet Workshop Opening Hours

Monday 8am – 4pm

Tuesday 8am – 4pm

Wednesday 8am – 4pm

Thursday 8am – 4pm

Friday 8am – 3.30pm

Fleet Workshop Contact Number: 01324 590412

Out with workshop hours then the Out of Hours Helpline should be contacted.

Falkirk Council Out of Hours Helpline: 01324 506070

If within the Falkirk Council boundary either a standby mechanic or recovery will attend. If out with the Falkirk boundary then recovery will be arranged within 60 miles of the boundary.

If out with 60 miles of Falkirk Boundary then the AA Business Customer Hotline should be used.

Account Number: 10321209

Contract Number: BCASC764262

Policy Number BCASP764262

Contact Number: 0800 581710

The driver must wait with the vehicle until either a mechanic or recovery agent attends.

Please note that the Falkirk Council recovery agent will only be able to provide safe transport for up to 2 people and the AA for up to 7.